

**AllSouth Federal Credit Union  
Telecommunications Relay Services Authorization**

AllSouth Federal Credit Union ("AllSouth") is committed to taking commercially reasonable steps to protect against the dissemination and unauthorized use of non-public, confidential, private information in compliance with applicable laws.

AllSouth has become aware of incidents of fraud and possible identity theft through the use of telecommunications relay services ("TRS"). TRS is a telephone transmission service available to individuals with a hearing or speech impairment.

AllSouth members and prospective members have numerous methods of communicating with AllSouth. Members can conduct their banking business electronically, by mail, or through walk-in or drive-through methods. TRS provides an alternate means of communication for individuals with a hearing or speech impairment. AllSouth has no control over any TRS company a person might choose to use to act on the person's behalf and has no control over a person's personal, non-public, private information once disclosed to a TRS company employee.

If a person elects to communicate with AllSouth through the use of a TRS company, such person authorizes and instructs AllSouth and its employees/agents to correspond with TRS employees/agents related to such person's AllSouth account(s), potential AllSouth accounts, and any other matter initiated by such person through a TRS company, including permission to respond to questions and requests for services (i.e., wire transfer) and for information of a private, non-public, and/or confidential nature.

Any person using a TRS company to communicate with AllSouth expressly agrees (i) that such person assumes all risks for any and all injuries or damages such person or others may sustain as a result of communicating through a TRS company, including without limitation the risk that third parties may obtain and use private, non-public, confidential information related to such person, (ii) to hold harmless, release and forever discharge AllSouth and its officers, directors, trustees, employees, members, agents, successors and assigns (each a "Releasee"), from all claims, demands, rights, causes of action, damages, losses, costs and expenses, now existing or which may hereafter accrue, resulting from or arising out of the use of a TRS company to communicate with AllSouth, unless such claims are a result of the willful misconduct of AllSouth, (iii) not to make any demand or claim, or commence, prosecute, cause or permit to be prosecuted, any action or proceeding against any Releasee for damages, expenses, or losses, of whatever nature, including the consequences thereof, which arose or allegedly arose from, are based on, or are connected, directly or indirectly, with the Member's use of a TRS company to communicate with AllSouth, unless such claims are a result of the willful misconduct of AllSouth and (iv) that AllSouth will not be liable for any act or omission of any TRS company, employee or agent.

In no event will AllSouth be liable to any person or entity for any indirect, incidental, punitive, exemplary, special or consequential damages of any kind related to a person's use of a TRS company to communicate with AllSouth for any reason whatsoever.

**Agreed To and Accepted By:**

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\_\_\_\_\_  
Member Name (Print)

\_\_\_\_\_  
Employee Name (Print)

\_\_\_\_\_  
Member Name (Signature)

\_\_\_\_\_  
Employee Title

If not in person, signature of member must be notarized:

(seal)

\_\_\_\_\_  
(Notary)

State of \_\_\_\_\_, County of \_\_\_\_\_

Subscribe and sworn to before me on this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_



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